

Notice to Sandata Electronic Visit Verification Users from State of Connecticut Department of Developmental Services

Effective September 8, 2021, Sandata will be adding Polish to the Telephonic Visit Verification (TVV) language options and the list for selection in the Sandata Mobile Connect App.

What will the change mean for Direct Support Professionals (DSP) calling in and out of services?

The DSP will hear Polish, prompt #7 in the list of languages, at that point the DSP can select # Polish.

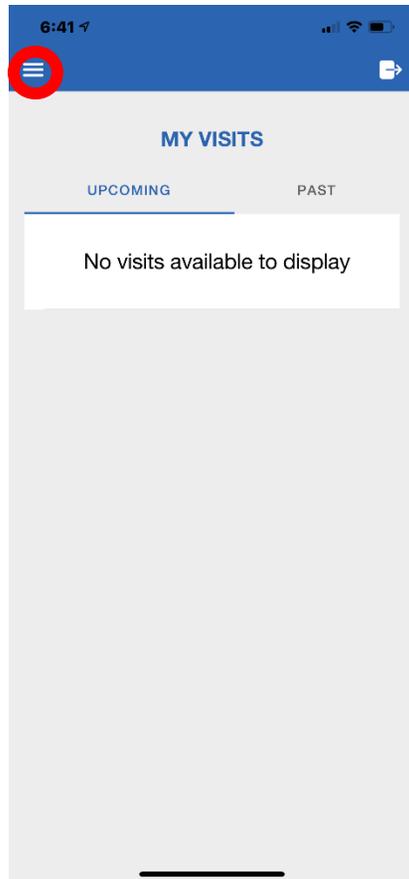
What will the change mean for DSPs using the Sandata Mobile Connect (SMC) phone app?

DSPs have the option to change the language in settings to Polish.

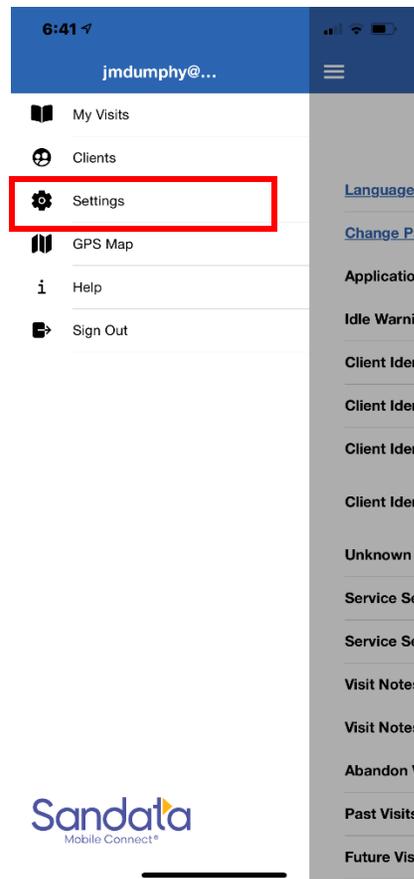
New users will be able to select Polish in the initial setup.

Current users can log into the app following the directions below...

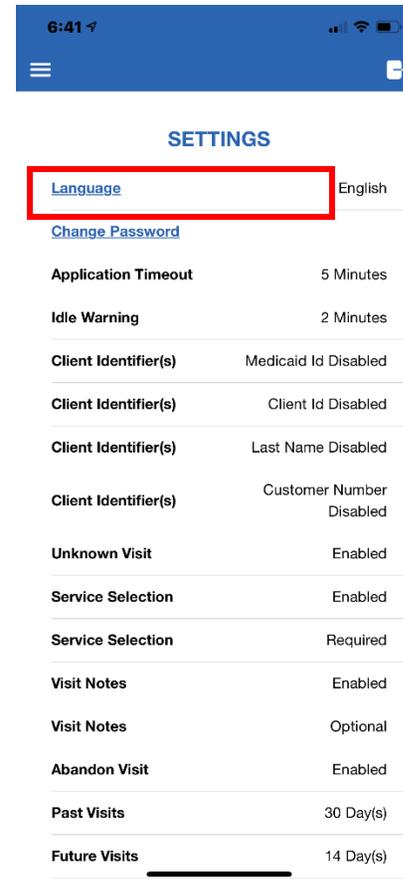
1. Select menu



2. Select settings



3. Select Language,



4. Select Polski then Save.

Polski will be visible Sept 8,2021.

